



Republic of the Philippines  
**Department of Education**  
Region IV-A  
SCHOOLS DIVISION OF QUEZON PROVINCE

<b>Quezon</b> DEPED QUEZON ICT UNIT <b>UPLOADED</b> Date/Time: DEC 11 2024 By: <i>6:30 3:39</i> Ref. No. <i>DM 1078-24</i>
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10 December 2024

**DIVISION MEMORANDUM**  
DM No. *1078*, s. 2024

**FINALIZATION OF SUBMISSION OF CLIENT SATISFACTION MEASUREMENT (CSM)  
RESULTS BY SCHOOLS**

**To:** Assistant Schools Division Superintendents  
Division Chiefs  
Public Schools District Supervisors  
School Heads  
All Others Concerned

1. This Memorandum serves to inform all concerned that the decision regarding the submission of Client Satisfaction Measurement (CSM) results by schools has now been finalized. Schools are required to submit their CSM results as outlined in **Division Memo 1045, s. 2024**.
2. In compliance with the directive from the Public Affairs Service – Public Assistance Action Center (PAS-PAAC), all schools and offices with declared processes in the Citizen's Charter must submit their CSM results on or before **December 20, 2024**.
3. The guidelines and instructions for the submission are provided in **Division Memo 1045, s. 2024**. Please ensure that the CSM results are consolidated and ready for submission by the specified deadline.
4. For your guidance and compliance.

  
**ROMMEL C. BAUTISTA, CESO V**  
Schools Division Superintendent *Alba.*

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