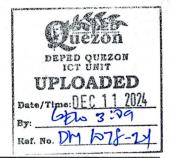


Republic of the Philippines

Department of Education

Region IV-A
SCHOOLS DIVISION OF QUEZON PROVINCE



10 December 2024

DIVISION MEMORANDUM DM No. 1978, s. 2024

FINALIZATION OF SUBMISSION OF CLIENT SATISFACTION MEASUREMENT (CSM) RESULTS BY SCHOOLS

To: Assistant Schools Division Superintendents

Division Chiefs

Public Schools District Supervisors

School Heads

All Others Concerned

- This Memorandum serves to inform all concerned that the decision regarding the submission of Client Satisfaction Measurement (CSM) results by schools has now been finalized. Schools are required to submit their CSM results as outlined in **Division** Memo 1045, s. 2024.
- 2. In compliance with the directive from the Public Affairs Service Public Assistance Action Center (PAS-PAAC), all schools and offices with declared processes in the Citizen's Charter must submit their CSM results on or before **December 20, 2024**.
- 3. The guidelines and instructions for the submission are provided in **Division Memo** 1045, s. 2024. Please ensure that the CSM results are consolidated and ready for submission by the specified deadline.
- 4. For your guidance and compliance.

ROMMEL C. BAUTISTA, CESO V
Schools Division Superintende

DEPEDQUEZON-TM-SDS-04-009-003















